



ANNUAL REPORT

JULY 1, 2018 - JUNE 30, 2019

Agency Achievements

- Meritan was named as one of the Commercial Appeal's Top Workplaces in Memphis for 2018 for the 5th time.
- Meritan received The Spark Award from cityCurrent, which recognized Meritan as one of the best non-profits in the Mid-South.
- Dona Futch, Meritan's Program Director in the Knoxville office, was named the Tennessee Community Organization's Top Manager of the Year for East Tennessee.
- In April, Meritan hosted its first A Red Carpet Affair Gala at the Lichterman Nature Center.
- Chessie Biggam, Meritan's Marketing and Communications Coordinator, was name to the Top 20<30 of 2019 by the Memphis Flyer.
- Liz Dayton, Meritan's Associate of Clinical Services & CREA Coorinator was a finalist for the Memphis Business Journal's Health Care Heroes in the Non-Physician category.



1,742 Individuals Served

Home Health

Delivering the most in-home comprehensive care possible

718 Patients served

Quality Star Rating: 4

Patient Satisfaction Star Rating: 5



Senior Employment

Providing on-the-job training to low-income senior citizens over the age of 55

253 senior participants

50 Host Agencies

62 placed in unsubsidized jobs



Home & Community Based Services

Services for the low income home-bound including Veterans and those living with AIDS/HIV.



260 low-income clients served

29 Veterans served

50 with AIDs/HIV served

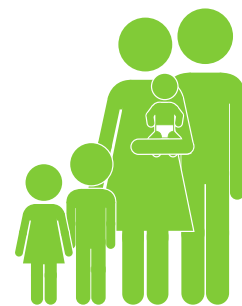
Driving the Dream

Intense coordination and advocacy to assist individuals, children and families with accessing services to eliminate generational poverty.

382 Total Client Interactions

124 Referrals sent out by Meritan

21 Referrals received by Meritan



Coordinated Response to Elder Abuse

Providing intervention and emergency services to victims of elder abuse

55 Elder Abuse Victims Served

513.5 of In-home Services

58 Nursing Visits

19 Medical Doctor Visits

Over \$24,000 in emergency housing and personal care



Foster Care

Providing homes of nurturing and healing to foster children in Tennessee, Arkansas & Georgia

Over 1,462,900 hours of service to children in foster care.

Residential Services

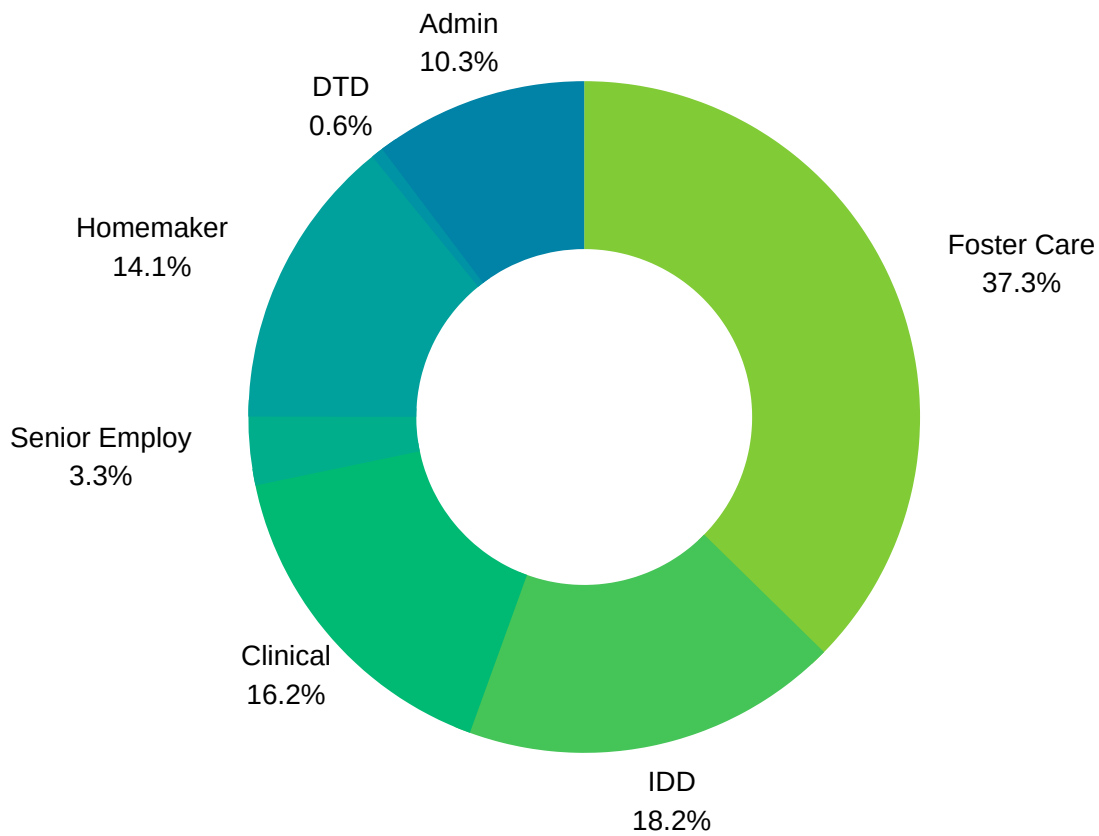
Allowing individuals with intellectual and developmental disabilities to live in a home environment with full autonomy while still receiving the care and services for which they need.

36 Individuals served with round-the-clock care



Expenses

Program	Costs	Percent
Children in Foster Care	\$ 5,022,682.00	37.3%
Intellectual & Developmental Disabilities	\$ 2,447,320.00	18.2%
Clinical Services	\$ 2,178,402.00	16.2%
Senior Employment	\$ 442,083.00	3.3%
Homemaker Services	\$ 1,897,939.00	14.1%
Driving the Dream	\$ 79,380.00	.6%
Administrative Expense	\$ <u>1,383,193.00</u>	<u>10.3%</u>
Total	\$ 13,450,999.00	100%



Revenue

Grants from Federal Grants	\$ 2,206,607.00
Fee for Service Programs	\$ 9,791,935.00
Other Grant Programs	\$ 704,459.00
Private Donations/Other	\$ 135,477.00
United Way	\$ <u>480,922.00</u>
Total	\$ 13,319,400.00

Meritan Staff is also proud to support other non-profits by...

Volunteering



Meritan Staff volunteered almost 1,600 hours at over 70 other non-profits such as:

- Catholic Charities
- Books from Birth
- Sacred Heart Southern Missions
- Habitat for Humanity
- Nourish Knoxville
- Mid-South Food Bank
- and more!

Monetary Donations



- Meritan staff donated over \$85,500 to the agency.
- Meritan staff donated over \$51,000 to over 60 other non-profits they support,

Associations



- Meritan staff are involved in and support over 40 associations.